

RFB19-004-11 Managed Print Services

Question 1: How many devices are networked? Answer: 40 at Courthouse; 3 at Highway

Question 2: Is secured printing used? Answer: Yes, in some departments

Question 3: Do badges have the capability to be used for secured printing?

Current capability is unknown. We are not looking for this functionality. Answer:

Question 4: How do you want contract buyouts broken out?

Answer: Per contract

Question 5: Is there a printer in the County Board Room?

Answer: No

Question 6: How many standalone devices in Economic Support?

There are standalone19 devices: Answer:

1 – HP LaserJet Pro 400 M401n

1 – HP LaserJet P1606dn 1 - HP LaserJet M506 1 – HP LaserJet 2015 3 - HP LaserJet P2035 12 - HP LaserJet 1200

Question 7: Do you have a need in Child Support for secured printing?

Answer: Yes

Question 8: What is Section A and Section B in Clerk of Courts?

Answer: Section A and B make up all of Clerk of Courts; no need to separate

Question 9: What is Make/Model of printers in each Court Room?

Answer Branch I – HP LaserJet M608.

Branch II - HP LaserJet M425 Branch III - HP LaserJet P4015

Question 10: What are the lease end dates?

Answer:

	Lease start	Lease end
Konica Bizhub C364c (color)	11/26/14	11/26/19
Konica Bizhub 454e fax	11/26/14	11/26/19
Konica Bizhub 454e fax	11/26/14	11/26/19
Konica Bizhub 554e	12/26/15	12/26/20
Konica Bizhub 554e	10/26/16	10/26/21

Question 11: What would the buyout numbers be for the MFP's and printers?

Answer: The buyout numbers are as follows:

A61E011008263 A5C101109188 A61E011008289

Customer buyout \$8,799.52

A61D011014758

Customer buyout \$10,845.25

A61D011009901

Customer buyout \$8,416.04

Question 12: What meter collecting software do you utilize, if any?

Answer: None

Question 13: What OCR software are you utilizing and what for?

Answer: We are looking for our MFDs to scan to multiple formats per the technical

specifications.

Question 14: Do you utilize an auto toner program?

Answer: No

Question 15: You reference the fact that we need to buyout existing leases. For us, that

would entail the Sharp machines at the highway department. Do you have

the buyout numbers available?

Answer: The County owns all of the devices at the Highway facility

Question 16: For Follow Me printing, you have listed that you want keypad release. That

means that you need to manually enter a code to release your job. We have been using card readers lately to be able to somewhat automate the login process. Would you like us to use card readers instead of keypads,

or as an option to keypads?

Answer: We would like keypad release

Question 17: Are plotters included in this RFP?

Answer: No

Question 18: Are you looking to have the same cost per black and white print the same

throughout all large devices and desktop devices

Answer: Yes, per Amended Attachment A

Question 19: Are you looking to have the same cost per color print the same throughout

all large devices and desktop devices?

Answer: Yes, per Amended Attachment A

Question 20: Are you asking for all brand new equipment or are you asking for a mix of

both?

We have no expectations of all new equipment Answer:

Question 21: How are you planning on separating the costs of state equipment versus

other equipment for proposal purposes?

Answer: Amended Attachment A asks for pricing on both Maintenance & Toner and

Toner ONLY

Question 22: How are you calculating in the cost to remove old equipment? Answer:

Amended Attachment A asks for a cost for equipment removal

Who are you asking is responsible for removing old equipment? Question 23:

Answer: The awarded vendor

Question 24: What is the time frame allowed to have old equipment removed from the

property?

Same or next day removal Answer: